How to reset headphone/audio jack settings on Dell laptops

Click the Windows icon in the lower left corner to bring up programs list and click on Max Audio Pro.
Click on Playback
At the bottom click on Advanced
Check "Show pop-up dialog when device is connected"
- Reinsert the headphones into the jack and the pop-up dialog will open up.
- Select Headphones.
- Check "Don't show this dialog again" to stop the pop-up from coming up every time they plug in their headphones.